

# #WeTurnDown Scientifically accompanied behavioral change campaign

Results of the first campaign year of the cooperation between WWF Germany and P&G





#### **LEGAL NOTICE**

#### Published by

WWF Germany Procter & Gamble Collaborating Centre on Sustainable Consumption and Production (CSCP)

#### Date

August 2023

#### Authors

- Dr. Sebastian Öttl (WWF Germany)
- Moritz Spielberger (WWF Germany)
- Fabian Gassner (Panda Fördergesellschaft für Umwelt mbH)
- Sandra Vartan (Panda Fördergesellschaft für Umwelt mbH)
- Gabriele Hässig (P&G Service GmbH)
- Dr. Johannes Keller (P&G Service GmbH)
- Andreas Onnen (P&G Service GmbH)
- Lena Sellmann (P&G Service GmbH)
- Björn Sievers (P&G Service GmbH)
- Estelle Soulier (P&G Service GmbH)
- Petr Schmied (CSCP)
- Rosa Strube (CSCP)

#### **Scientific Partner**



Design epoqstudio.com

#### Photo credits:

Kälter waschen

Klima schützen

Cover: Ulrich Lindenthal-Lazhar; p. 2: GettyImages; p. 4: Pixabay/Pexels; p. 8: Ulrich Lindenthal-Lazhar; p. 8: Lukas/ Pexels; p. 10: David Bebber/WWF-UK; p. 11: Neil Ever Osborne/WWF-US

© 2023 WWF Germany, Berlin. All rights reserved.

### #WeTurnDown RESULTS FROM THE FIRST CAMPAIGN YEAR

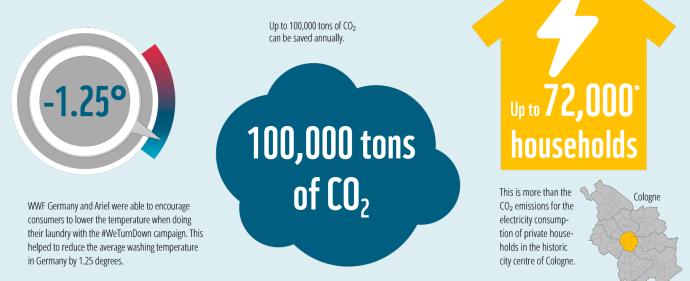
In July 2022, WWF & P&G launched a colder wash campaign to reduce the GHG emissions related to washing laundry in Germany. It aimed to reduce the average washing temperature by 1 °C min. per year over a period of 3 years.



can be saved in one year by reducing the average washing temperature by -1.25°C.

- The campaign involved **TV commercials, articles in print and online media, displays and POS in supermarkets,** collaboration with **social media influencers**, and other communication activities.
- The campaign was **accompanied by a scientific evaluation** which was coordinated by the *Collaborating Centre on Sustainable Consumption* **(CSCP)** as an external research partner.
- Between May 2022 and May 2023, the campaign contributed to a reduction of the average washing temperature in Germany by -1.25°C. This can save up to 100,000 tons of CO2 per year.

### CO<sub>2</sub>-SAVINGS BY LOWERING The average washing temperature



Source: COLLABORATING CENTRE ON SUSTAINABLE CONSUMPTION AND PRODUCTION (CSCP) \* Calculation of the savings potential based on data from the Federal Statistical Office/Federal Environment Agency. For details, see www.wirdrehnunter.de

#WeTurnDown

## WHY COLDER WASHING?

Reducing the emissions of greenhouse gases (GHG) is among the top global priorities. It is essential for protecting people's well-being as well as the natural environment.

• As a contribution to these reduction goals, **companies** also start to take **responsibility** for the **emissions** that occur in the **use phase of the product** (Scope 3 emissions).

- 60% of the laundry carbon footprint in Europe is due to the actual washing cycle in the machine on average – mainly by heating the water.\*
- Washing one load at **30°C instead of 60°C** saves up to **60% energy**, based on the energy consumption of a washing machine on a normal wash program.\*
- Procter & Gamble (P&G) and World Wild Fund for Nature (WWF) are committed to reducing GHG emissions and therefore have launched an innovative multi-year campaign towards colder laundry washing in Germany.

\*Source: P&G

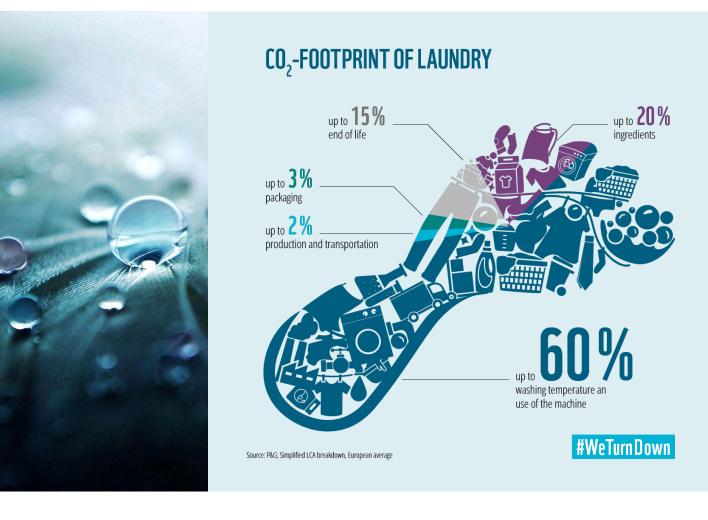
**60**%

of the laundry carbon

footprint in Europe is

due to the actual washing cycle in the

machine on average.



## **COLDER WASH CAMPAIGN**

The colder wash campaign #WirDrehenRunter (#WeTurnDown) was launched by P&G and WWF with the aim of reducing the average washing temperature when doing laundry in Germany by at least 1°C per year over the cause of 3 years from 2022 to 2025.

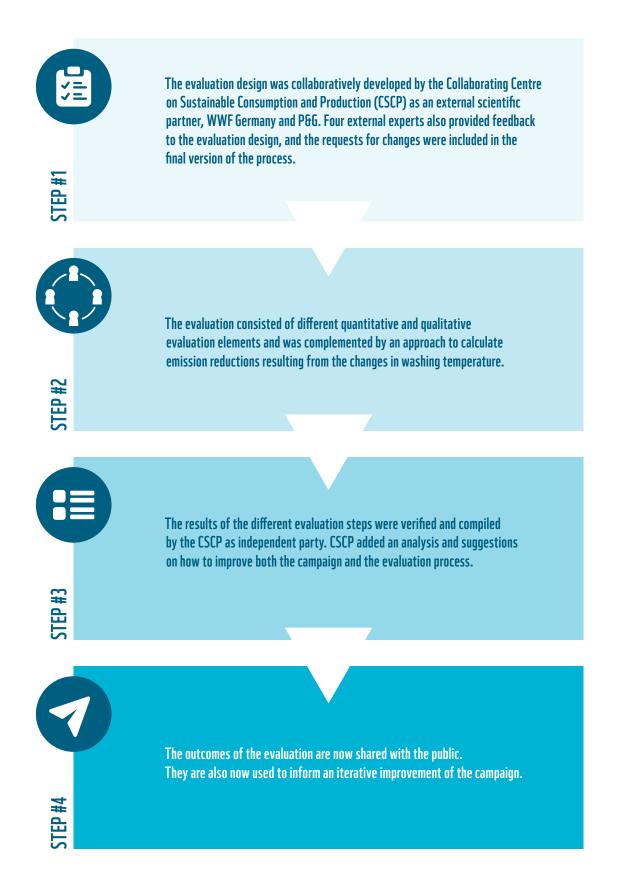
The campaign started in **August 2022**, involving a wide range of communication channels, such as TV commercials, articles in print and online media, radio pieces, several TV reports, social media, collaboration with social media influencers, displays and other POS activations in supermarkets (Rewe, dm, Rossmann, Mueller, Kaufland, Globus), Germany's first cold wash launderette, stakeholder communication, PR and joint presentations at congresses and events. In total, it reached **2 billion gross contacts**, most likely almost all German households.

# **360° COMMUNICATION**

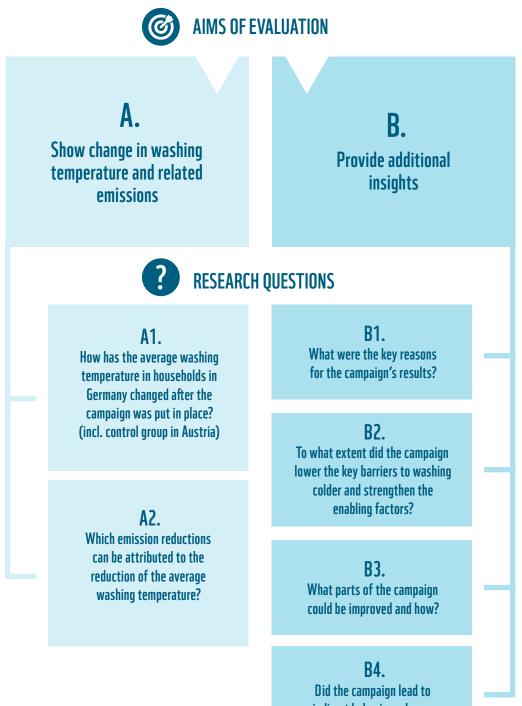


(i)

### **THE EVALUATION DESIGN**



# THE EVALUATION PROCESS — WHAT HAVE WE LOOKED AT?



indirect behaviour change or rebound effects?

## **HOW DID WE MEASURE?**

*	
*	

A **quantitative survey measuring the average temperature** of laundry was conducted among **1,000 consumers** in Germany before the campaign started and one year after the first survey. A comparable survey was conducted in Austria (control group).



**Monthly surveys** among **300 consumers** were used to see to what extent the **campaign succeeded in influencing the reasons** that discourage or encourage people to **do their laundry at lower temperatures.** 



At the same time, **qualitative research** was conducted to **understand consumers' perception** of the campaign and **gain deeper insights** into what influences their laundry washing temperature.



The changes in the laundry washing temperatures were used to **calculate the amount of energy saved** and **the reductions in greenhouse gas emissions.** 



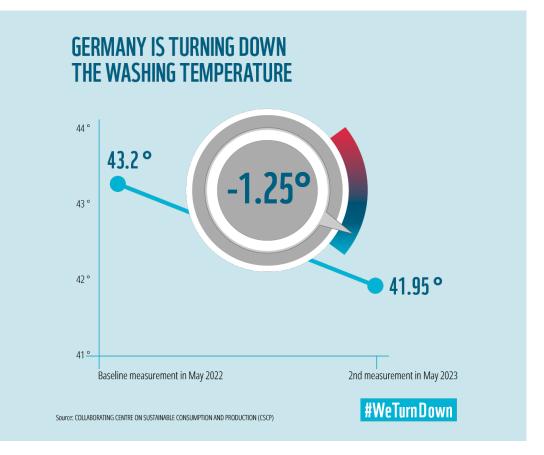
### WHAT DID THE CAMPAIGN ACHIEVE?

### The campaign has been successful! The washing temperature in Germany has decreased by 1.25 degrees.

(May 2022 – May 2023)

\*Calculation of the savings potential based on data from the Federal Statistical Office/Federal Environment Agency.

For details see www.wirdrehenrunter.de This contributed to a saving of up to **100,000 tons of CO2**. For illustration, this is equivalent to the CO2 emissions from the electricity consumption of around **72,000 households**\*, more than the emissions of the electricity consumption of private households in the historic city centre of Cologne.



Source: POSpulse and P&G; edited by CSCP The decrease was likely influenced by both the **campaign and external factors** (Ukraine war, rising energy costs, calls to save electricity). However, the external factors were also present in Austria, where the campaign did not take place and where no statistically relevant change in average washing temperature could be observed. It is likely that **the decrease can be attributed to the #WeTurnDown campaign.** 

## WHAT'S NEXT?



The campaign will continue in the coming years aiming to achieve an **even greater reduction** in the average washing temperature in Germany and the associated greenhouse gas emissions.



The upcoming phase of the campaign will **focus systematically on addressing the 'barriers' and 'motivators'** that had the biggest influence on whether people start washing laundry at lower temperatures. It will **aim to go beyond people having the intention to lower the temperature and to enable them to take action.** 



The campaign will also **take advantage of the power of social norms** and communicate colder washing as the **new 'normal' behaviour** that is already practiced by many people, encouraging others to do the same.





More publications in our "WWF Wissen" app. Download now!



iOS



Android



Also accessible via a browser

www.wirdrehenrunter.de





Why we are here

To stop the degradation of the planet's natural environment and to build a future in which humans live in harmony with nature.

**Support WWF** IBAN: DE06 5502 0500 0222 2222 22

WWF Germany

Reinhardtstr. 18 | 10117 Berlin Tel.: +49 30 311777-700 E-Mail: info@wwf.de | wwf.de